



**American Water Works
Association**

Dedicated to the World's Most Important Resource®

6666 West Quincy Avenue
Denver, CO 80235-3098
T 303.794.7711
F 303.794.7310
800.926.7337
www.awwa.org

March 16, 2021

Dear Colleagues and Friends,

With the 2021 AWWA Annual Conference & Exposition fast-approaching, today we are announcing that ACE21 will transform into an all-virtual event, from June 14-17. We are excited to deliver a top-tier [ACE21 All Virtual](#) experience that will be informative, impactful and engaging for everyone involved!

Although we are all eager to see one another face-to-face, AWWA made this decision after listening closely to our members and evaluating the circumstances in our host city of San Diego, Calif. The San Diego Convention Center remains closed, and we have no indication it will be open for an event the size of ACE21 by June. In addition, California public health authorities are asking people to limit travel to and within the state.

We are making this decision now, so that everyone involved with ACE21 – attendees, presenters, exhibitors and business partners – can adjust their plans accordingly. Please visit the [ACE21 All Virtual](#) site for information on registration, refunds and hotel cancellations.

We enthusiastically invite you to sign up for ACE21 All Virtual. We are preparing an exceptional online experience that will exceed expectations for attendees, presenters and exhibitors. The ACE21 All Virtual professional program will feature more than 80 hours of learning in six professional tracks, with the best-of-the-best, most sought-after presenters in the water community. Attendees will interact with presenters and one another through the ACE21 All Virtual online platform and active social media conversations.

So, although ACE21 will be an all-virtual event, it will also be a very connected, engaging experience. You can [register today](#) for ACE21 All Virtual.

We're looking forward to seeing you online in June and in person as soon as we can!

Thank you!

Melissa Elliott
AWWA President

David LaFrance
AWWA CEO